



Torsten Pfefferkorn: Experienced Interim Operations Manager

I am an experienced Interim Operations Manager with extensive expertise in the automotive industry. My career is characterized by strategic thinking and operational excellence. I specialize in change management and process optimization.



by Torsten Pfefferkorn



+49 152 5752 2294



torsten.pfefferkorn@web.de



Education and Early Carrer

1

1969-1979

Secondary education at the Polytechnic OS Pablo Neruda Greifswald.

2

1979-1981

Training as an automotive mechanic at the Greifswald vehicle repair plant.

3

1981-1984

Vocational instructor for electronic navigation at the Fleet School Walter Steffens Stralsund.

Experience in the Automotive Industry

Volkswagen ATJ, Tianjin VR China

Head of Product Technology, Quality Assurance (2018-2020)

Head of Quality Assurance, Purchased Parts DL382 (2011-2018)

Managed 25 employees. Fault analysis and product optimization.

Volkswagen ATD, Dalian VR China

Head of Heat-Treating Department (2020-2021).

Responsible for 250 employees. Process optimization and quality assurance. Led the Task Force Japan.

Liebherr MCCtec GmbH

Team Leader, Strategic Purchasing (2022-2023). Focus on outsourcing to Asian suppliers, supplier management, material group and procurement strategies.



Internationale Erfahrung

China

Many years of service at Volkswagen in China (2011-2021).
Managed various departments in Tianjin and Dalian.

Global Assignments

Service deployments in various countries (2008-2011). Expanded intercultural understanding.

Language Skills

- German (native)
- English (fluent)
- Russian (basic knowledge)

Leadership Competencies



Strategic Thinking

Development and implementation of corporate strategies focused on long-term goals and sustainable growth, while aligning operations with business objectives and anticipating market trends.



Team Leadership

Experience in leading large teams, with a focus on fostering talent and promoting employee development, while ensuring alignment with organizational goals.



Process Optimization

Ongoing improvement of workflows to boost efficiency, productivity, and cost-effectiveness, ensuring smoother operations and greater overall performance.





Professional Expertise

1

Quality Management

Extensive knowledge in quality assurance and control. Implementation of quality management systems.

2

Supplier Management

Experience in building and maintaining supplier relationships. Ensuring quality and on-time delivery.

3

Production Technology

Deep understanding of manufacturing processes. Optimization of production flows in the automotive industry.

Further Education and Certifications

Year	Certification / Training
2015	Nomination to Volkswagen AG's Management Circle
2014	Management Assessment Center, Volkswagen Group Academy
2013	Process Auditor VDA 6.3 Module A + BII, TÜV Süd Academy





Key Competencies

1

Change Management

Successful leadership of change initiatives. Adaptability to new challenges.

2

Crisis Management

Experience handling complex situations. Quick and effective problem-solving.

3

Intercultural Competence

Extensive experience in international teams. Understanding of cultural differences.

Future – Oriented Focus



E-Mobility

Ready to meet the challenges of electromobility. Focus on innovative manufacturing methods.



Digitalization

Utilizing modern technologies for process optimization. Industry 4.0 concepts in production.



Sustainability

Commitment to environmentally friendly production methods. Focus on resource efficiency and CO2 reduction.